

Acts 15 and two tensions we will experience

Right/wrong

Wise/unwise

(also see 1 Cor 16:12 – like/dislike?)

What good tension looks like

Hungry, Humble and Smart; and listening to '5 voices'

Lencioni's 5 dysfunctions and the significance of being candid

Why 'au contraire' is to be encouraged

What poor/toxic tension feels like

Silos and turf wars

Loss of focus, poor communication in 360°, resource 'fights', egocentricity

Organisational anxiety

Perception of harm, power of trauma and anxiety, anxious advocacy

Good teamwork: The CARE plan

Clarify the mission

Start with the why

Tell stories to engage hearts and minds on vision/mission

Agree on goals

Get all the voices heard

Be SMART

Know how to make ideas happen

Review progress

Why feedback matters; who to whom

Equip the team

Learning, enjoying, recruiting, encouraging

Conclusion: The role leaders play to keep teams focussed on mission